



## Our Office Policies and Facts

- At LDT, we have a **48-hour cancellation policy**. We reserve the right to charge a \$25.00 fee for any no shows or cancellations. *After 3 missed appointments, we will no longer be able to reappoint you.* However, we do understand emergencies, death, illness ,etc. (For families that schedule several appointments on the same, we may not be able to schedule the entire family together again.)
- If you are 15 minutes late for your appointment, we reserve the right to reschedule. We try to strategically maximize our schedule, and by being late it causes other appointments to fall behind, which we try to avoid as it is an inconvenience to other patients.
- We do NOT offer any “In- House” payment plans. Although, we do accept Care Credit which does allow you to pay over time. Anything over \$200.00 in our office allows you to pay 6 or 12 months with NO interest! Other payment options include: Cash, Check, Visa, MasterCard, and Discover. There is a \$25 returned check fee
- Any Treatment Plans that exceed \$1,000 are required to pre-pay a deposit of \$100 that applies toward treatment. *We need 1 week notice when cancelling the appointment, otherwise you may be at risk of losing the deposit.*
- We offer Nitrous Oxide to patients over the age of 3 to help alleviate any added anxiety that you may have. This is not the same as being sedated. You will be awake the entire appointment and once the procedure is complete you will be able to drive.
- As a courtesy to our patients, we guarantee a three-year warranty on all recommended crown and/or bridge as long as you maintain your re-care appointments as recommended by your treating doctor.
- A few additional services that our office may offer included: Bleaching (Take Home, Custom Trays, In-House), Implants, Invisalign, Traditional Ortho, and some Oral Surgery cases.
- At LDT, we have several General Dentists and an Orthodontist once a week. Upon meeting our doctors, if you should have a preference on who you would like to see, please inform our staff so that we can try our very best to accommodate you and schedule accordingly.
- *Outstanding balances must be paid prior to returning for future visits.*
- In the event you are referred to another office/specialist, your insurance may be considered out-of-network. If you only want to be seen in-network please contact your insurance company for a list of in-network providers and we can change your referral if needed, upon request.

LaFevers Dental Team requires payment on the date treatment is rendered. If you choose to pre-pay and discontinue care before treatment is complete, your refund will be determined upon review of your case.

As a courtesy, for patients with dental insurance, we are happy to work with your carrier to maximize your benefit and directly bill them for reimbursement for your treatment. However please understand our treatment plans are just an ESTIMATE, and your insurance may cover differently than we anticipate! We work diligently to try and obtain a breakdown of benefits for each patient, but this is never a guarantee of coverage. (Please take into account if we do not receive payment from your insurance carrier within 90 days, you are primarily responsible for payment).

If you have any questions, please do not hesitate to ask. We are here to help you get the dentistry you want and need.

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Patient, Parent or Guardian Signature

Date

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Patient Name (Please Print)

Date