

LaFevers Dental Team

101 Stevens Memorial Place / Goldsboro NC, 27534 / (919) 736-4830

Thank you for choosing LaFevers Dental Team to treat your dental needs. Our primary vision is to exceed our patients' expectations in every way possible. We will obtain our success by providing the best quality dentistry complemented by the very best customer service on a daily basis in a state of the art facility. By being actively involved in local community outreach, we will continue our growth and foster our reputation. Our patients become our family, our community becomes our practice.

Our Office Policies and Facts

- At LDT, we have a 48 hour cancellation policy. We reserve the right to charge a \$25.00 fee for any no shows or cancellations. However, we do understand emergencies, death, illness ,etc. (For families that schedule several appointments on the same day, we kindly ask for a 48 hour notice. If not, we may not be able to schedule the entire family together again.)
- We do NOT offer any "In- House" payment plans. Although, we do accept Care Credit which does allow you to pay over time. Anything over \$200.00 in our office allows you to pay 6 or 12 months with NO interest! Other payment options include: Cash, Check, Visa, MasterCard, and Discover. No discounts are given for full payment in cash.
- We offer Nitrous Oxide to patients over the age of 3 to help alleviate any added anxiety that you may have. This is not the same as being sedated. You will be awake the entire appointment and once the procedure is complete you will be able to drive.
- As a courtesy to our patients, we guarantee a three year warranty on all recommended crown and/or bridge as long as you maintain your re-care appointments as recommended by your treating doctor.
- We recommend getting an annual oral cancer screening with Velscope powered by Sapphire. This will be offered to you during your cleaning appointments.
- A few additional services that our office may offer included: Bleaching (Take Home, Custom Trays, In-House), Mini Implants, Invisalign, Traditional Ortho, and some Oral Surgery cases.
- At LDT, we have 3 family General Dentists (Dr. Scott LaFevers, Dr. Spencer Dail, Dr. Arthur Knight), 1 Oral Surgeon (Dr. Frederick Nance), and 2 Orthodontists (Dr. Lee Lewis, Dr. Derek Steele). Upon meeting our doctors, if you should have a preference on who you would like to see, please inform our staff so that we can try our very best to accommodate you and schedule accordingly.

LaFevers Dental Team requires payment on the date treatment is rendered. If you choose to pre-pay and discontinue care before treatment is complete, your refund will be determined upon review of your case.

As a courtesy, for patients with dental insurance, we are happy to work with your carrier to maximize your benefit and directly bill them for reimbursement for your treatment. However please understand our treatment plans are just an ESTIMATE, and your insurance may cover differently than we anticipate! We work diligently to try and obtain a breakdown of benefits for each patient, but this is never a guarantee of coverage. (Please take into account if we do not receive payment from your insurance carrier within 90 days, you are primarily responsible for payment).

LaFevers Dental Team charges \$25.00 for returned checks.

If you have any questions, please do not hesitate to ask. We are here to help you get the dentistry you want and need.

Patient, Parent or Guardian Signature

Date

Patient Name (Please Print)

Date